Connecting to Campus Wireless

Connecting Computers, Tablets, and Smartphones

The campus wireless network at Northwestern uses WPA2-Enterprise authentication to provide a high level of data security. Most computers, tablets, and smartphones are compatible with this type of authentication.

Select eduroam from the list of available wireless networks. Your wireless device should connect automatically. Then, enter NetID@northwestern.edu (yes, even Garrett students/employees should be putting the @northwestern.edu after their NetID) and your NetID password when prompted.

When you are required to change your NetID password annually, please remember to update your wireless settings on all devices to use the new password.

For more detailed instructions including videos for popular platforms like iOS, Android, MacOS and Windows, please consult the Northwestern Knowledge Base: Wireless.

Connecting Other Devices

Please do not plug wireless access points or routers into any ports on campus. Northwestern has automated security on all ports that may permanently disabled them if you try to plug one in. This is a security feature on Northwestern’s network that we have no control over.

Northwestern does have a way to get other devices, including things like wireless printers, game systems, TVs, and speakers on their network. Please use this request process to connect them.

Guest Wireless

If you have trouble connecting to eduroam, or you do not have a NetID, you can still connect to the Guest-Northwestern network. Please note that speeds are restricted greatly on this network. You can find more details here.

Support for Wireless Issues

Unfortunately, Garrett Technology does not have access to any of the wireless, Duo, or other network administration programs and likely cannot fix your issue. We are always happy to look at problems, but the quickest option is usually to go to Northwestern Support directly on wireless issues. They can be reached by phone (847-491-4357) or email (consultant@northwestern.edu).